



# FDM Software

Innovative Solutions for Public Safety

As a public safety agency, you face seemingly endless challenges. Integrated field operations in real time. Centralized business processes and reports. Compatibility across a variety of applications. You need software with stronger reporting tools and more flexibility than ever before to efficiently manage day to day operations.

That's our focus at FDM Software. We provide information management solutions to improve your agency's responsiveness, enhance operability, and accelerate communications that saves lives.

Since 1990, FDM Software Ltd. has been an industry leader in Records Management and Computer-Aided Dispatch software solutions for public safety agencies. Based in North Vancouver, B.C. with offices in Washington, Utah, and Ontario, FDM combines industry expertise and robust software development to meet the critical needs of emergency responders – today and in the future.

Superior flexibility and customization are at the center of FDM's enterprise-centric approach. FDM Software's core products are modular-based Records Management (RMS) and Computer-Aided Dispatch (CAD) systems that scale as agencies grow, resulting in greater operational efficiencies.

Featuring workspace solutions, end-user configurability, wireless applications and built-in ESRI® GIS technology, our integrated RMS manages information and reporting requirements. FDMCAD processes emergency calls efficiently and allocates resources quickly and accurately, ensuring a timely response to incidents.

FDM Software is a privately held corporation with more than 40 employees. The company has deployed its systems in 90 jurisdictions, actively serving more than 200 agencies throughout North America.



# Future-proof your information technology investment

## Responsive. Easy to administer. Simple to use.

Designed to provide administrators and end-users with unprecedented customization options, FDM solutions are built on the Microsoft .NET 2.0 platform. Changes to your workflow are instantly propagated in your system by updating the central database. Your agency incurs shorter upgrade cycles and reduced end-user training.

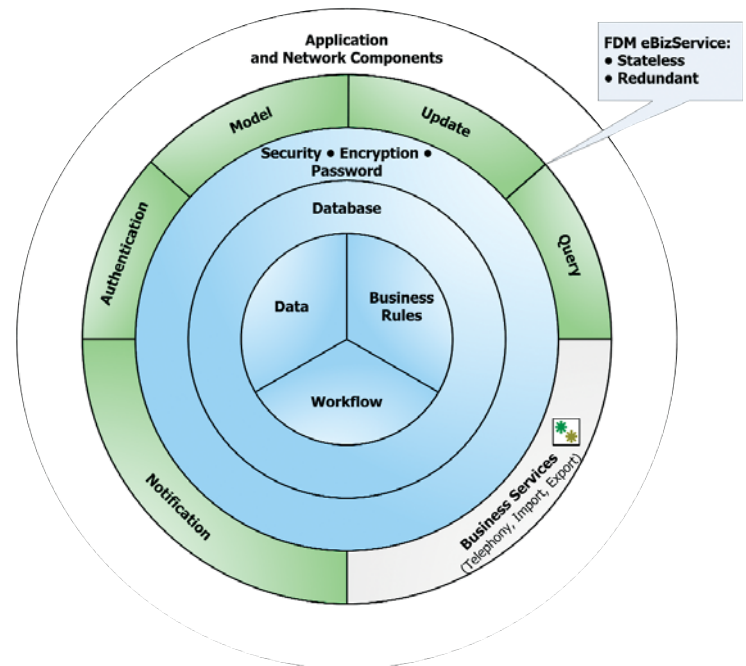
Because your business logic is contained in the database, the FDM product suite easily integrates disparate silos into a single, rich, composite system.

## Protect your software investment

We want to help clients adapt as processes evolve, with technology that does what you require.

Our client service is unsurpassed. Every call is answered live and clients receive 24x7 support. Valuable resources include member forums to share information, our annual education conference, and an extensive report library that fulfills the requirements of your day to day operations.

FDM developers have extensive expertise interfacing to third party systems. We integrate our application to provide a single interactive point from FDM to your enterprise systems. Interfaces are transparent to the user and function without intervention.



FDM System Diagram

Combining FDM's public safety solutions with Microsoft's latest development tools and technologies ensures a quick response to your department's organizational, regulatory and technological changes. Today – and in the future.

*Helping public safety agencies make better decisions for the safety of their communities.*

## About FDM Software

Since 1990, FDM Software Ltd. has been an innovative provider of multi-purpose software solutions for information management. Based in North Vancouver, B.C. with offices in Washington, Utah, and Ontario, FDM combines industry expertise and robust software development for full scale public safety solutions. Ask about our integrated Records Management, Computer Aided Dispatch, GIS Analyst and Mobile solutions.

