

FDM RMS and CAD Solutions

Innovative multi-purpose solutions for Fire and EMS information management.

From rapid response to emergency situations, administering complex schedule requirements, or managing agency assets throughout their lifecycle, FDM's public safety enterprise solutions are easily modified to your agency's workflow and business practices.

Today, agencies face an information explosion and an increased challenge in effectively gathering, assimilating and managing data and incident calls. For more than 15 years, FDM has provided mission-critical Computer-Aided Dispatch (CAD) and Records Management (RMS) solutions to 90+ installations serving more than 150 jurisdictions.

Innovative Solutions for Public Safety

FDM RMS — Fast & Reliable.

FDM RMS meets today's information challenges head on with a proactive solution that improves data access and analysis. Combining the simplicity of an off-the-shelf solution with a customizable modular system, FDM's fully integrated records management system includes Property, Incident Reporting, Roster/Personnel Scheduling, Asset Management, Preventative Maintenance, Inspections, Permits, Training, and a map-based viewer using ESRI® technology.

The RMS user interface is standard across all modules for increased accuracy and greater productivity. One-click access makes information fields available throughout the application to eliminate redundant data entry. Graphic wizards step you through required data and NFIRS report submissions. Robust customization options allow you to create and modify forms and reports.

Scalable solutions

The RMS is designed to grow with your agency in either a metro or multi-agency setting. Expand your database capabilities with automatic integration to FDMCAD or your agency's existing dispatch system. Advanced reporting tools proactively manage staff and agency assets.

FDMWin6 Properties Form

The embedded ESRI® mapping engine and full-powered report builder provides unmatched data analysis. The add-on FDM GIS Analyst enhances station and resource planning with real-time analysis of spatial and non-spatial information. Interfaces to third-party applications provide seamless data extraction

Committed to client satisfaction

Our Client Services team provides full-service support from system implementation to on-site installation, and 24/7 technical support. Your calls are answered live by our staff so you get the answers you need, when you need them.





Rich functionality in a scalable enterprise solution

Innovative Solutions for Public Safety

FDMCAD Optimize resource management

FDMCAD is a fully integrated, real-time mapping and data entry system allowing Fire and EMS agencies to quickly prioritize resource assignments during emergency responses. Proven system interoperability eliminates guesswork with single-click access to related records. Dispatchers access property, contact, and hazmat details from the integrated RMS database for effective pre-arrival preparation. Updates entered by any dispatcher are seen immediately by all users in real time.

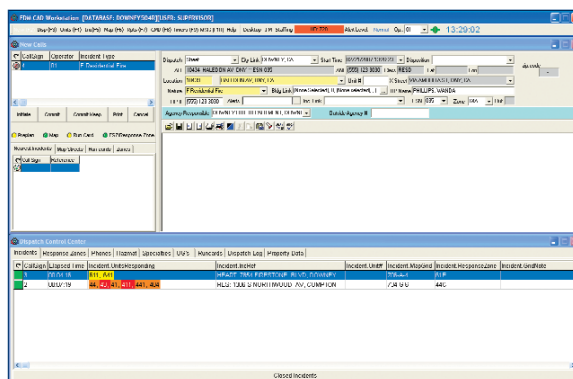
Built-in support for ProQA™ and FDMTriage speeds decision-making. Custom FDM interfaces to tri-service applications, TDD/TTY, mobile data, paging, and station alerting, and radio and push-to-talk provide a single point of access for up-to-the-minute information.

type. FDMCAD also automatically identifies associated property cautions, hazardous materials, and zone and street segment cautions.

Increased operating efficiency

The easy-to-use interface is fully configurable. Global and individual settings allows desktops to be configured to the way you work, including user-defined field labels and color coding. Save time during high-activity dispatching and data entry with optional command line, mouse and function keys. FDMCAD can separate calltaker from dispatcher tasks so additional information is time-stamped and relayed to dispatchers and responding units.

Expand your decision-making capabilities with automatic data feeds from alarm systems, ANI/ALI controllers, and AVL to determine best routing. The response logic refines the FDMCAD algorithm to configure response recommendations to the unique requirements of your region. Dynamic unit recommendations match response requirements (based on incident type, response zone, and alarm level) with units currently available. The complete administrator toolset builds custom reports with ease.



Map-based CAD provides visual details.

Dispatch from embedded map files by double-clicking in the appropriate location. Address validation occurs in real time against geocoded map data or ESRI®'s nationwide geocoder. Potential duplicate calls are identified based on call and incident location, response zone, and incident

FDM Mobile solutions

FDM's RMS and CAD solutions are optimized with our rugged Mobile solutions for enhanced field reporting. "One-click" access to mission critical data and synchronization over public/private networks makes it easy to access your agency's records on demand.

Mobile CAD features real-time statusing, integrated mapping, best routing and full messaging. Full data access is maintained in the event of communications failure. FDM Mobile RMS retains personal settings and menus for streamlined report completion and improved productivity.

Helping public safety agencies make better decisions for the safety of their communities.

About FDM Software

Since 1990, FDM Software Ltd. has been an innovative provider of multi-purpose software solutions for information management. Based in North Vancouver, B.C. with offices in Washington, Utah, and Ontario, FDM combines industry expertise and robust software development for full scale public safety solutions. Ask about our integrated GIS Analyst and Mobile solutions.



MOBILE SOLUTIONS

INTEGRATED COMPUTER AIDED DISPATCH

GIS MAPPING & ANALYSIS

RECORDS MANAGEMENT SYSTEM