



FOR IMMEDIATE RELEASE
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Alberta's St. Albert Fire Department goes live with FDM Software's Records Management System

North Vancouver, BC – The St. Albert Fire Department, St. Albert, Alberta went live with FDM Software's Records Management System (RMS) on January 1st, 2010. They will be live with FDM Mobile RMS by the end of the month. The Department required an integrated RMS that is fully customizable enabling each branch to configure the system based on their needs.

"What FDM brought to the table was an RMS with mobile capabilities tailored specifically to Emergency Services, fully customizable and capable of interfacing with third party systems," says Tom Burton, Deputy Chief of Operations. "These along with several other features fulfilled our requirements."

"The key advantage of FDM is that our solutions are fully customizable," says FDM President Ed Colin. "We provide software that suits each of our clients and their unique business requirements contributing to improved agency responsiveness, operability and communications."

FDM solutions offer users the utmost in flexibility and ease-of-use. With FDM, users get the best of both worlds with a complete "off-the-shelf" application and the option to modify everything from the structure and the appearance to the behavior of the software.

About St. Albert Fire Department

Celebrating 100 years in 2010, St. Albert Fire Services is ready to respond to any emergency 24 hours a day, 365 days a year. The department's dedicated team of professionals saves lives and protects properties by responding quickly and effectively to suppress fires and provide medical and rescue attention in disaster and other emergency situations.

St. Albert Fire Services specialized services include ice/water rescue and dangerous goods intervention. The department assists the community with service calls concerning items such as fire pits and carbon monoxide and smoke detector activations. Fire Services also educates community groups and schools on fire prevention.

About FDM Software Ltd.

With more than 20 years experience, FDM Software is a market leader in the provision of Fire/EMS enterprise solutions. The company provides powerful and flexible Records Management (RMS) and Computer-Aided Dispatch (CAD) solutions with more than 120 installations serving 400 jurisdictions throughout North America.



News Release

FDM is focused on providing the best public safety product in the industry backed by exceptional 24x7 customer service. Based in North Vancouver, BC, FDM also has offices in Ontario, Canada and Missouri, North Carolina, Utah and Washington State, USA.

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